

## DXC Assure Claims



Meet consumer expectations and optimize processes with a flexible, scalable and configurable claims management system.

### Automate and streamline claims processes

As the overall claims experience continuously evolves, claims organizations seek ways to enhance the consumer experience, scale cost-effectively, optimize claims processes and simplify claims adjudication. Organizations also want better ways to collaborate easily with vendors, law firms and other third parties, in addition to optimizing the internal claims costs and providing a modern claims experience.

In reality, however, operational efficiency and business agility are a continuous battle for many organizations, as they struggle with manual processes, costly homegrown software and multiple IT systems operating on disparate platforms, with no central point for storing or accessing data.

### DXC Assure Claims for fast, consumer-focused claims processing

To remain competitive and offer exceptional consumer service, you need a solution that empowers you to meet consumer expectations and optimize processes — so you can offer easier ways for consumers to file claims, including self-service.

Fine-tune the ways to resolve claims faster and more accurately. Leverage business analytics and reporting to predict claims, prevent them from being filed in the first place, and continually improve the way you do business, using real-time insights to mitigate risk.

DXC Assure Claims, the latest release of DXC Insurance RISKMASTER™, provides all of this with a digitally focused, fully functional, enterprise-wide claims-processing solution. This solution integrates easily with existing infrastructure and external ecosystems, thereby providing end-to-end claims-processing capabilities and more.

### Key benefits

- Increased speed and consistency
- Enhanced consumer experiences
- Higher policyholder retention rates
- Less risk and litigation



## DXC Assure Claims features

DXC Assure Claims has helped insurers reduce support tickets by 60 percent. In one insurance group, the flexible internet application quickly enabled 95 percent of staff to work remotely.

DXC Assure Claims automates and streamlines the claims-processing system. Our cloud-based software delivers a single solution for managing all risk and claims processes, from first notice of loss (FNOL) to payout — even without human intervention. DXC Assure Claims is fully configurable, to keep total cost of ownership low. You can configure the system, add modules to meet specific requirements and set up processes to handle various types of claims most efficiently.

Our digital platform allows policyholders or claimants to initiate and track the status of claims online. Automated, touchless, straight-through processing (STP) leverages artificial intelligence (AI), mobile tools, applications and data analysis to handle some claims without a human representative, freeing resources and satisfying consumers quickly.

DXC Assure Claims integrates with external systems that support claims prevention, including policy systems, behavioral analytics, distracted driver technologies, fraud detection, portals

for online training and more. It can be extended to external communication platforms so consumers can get answers about claims 24x7.

What's more, your workflows and processes are more consistent and fully integrated with claims tools, accounts payable solutions and other management systems, keeping you ahead of the game.

Choose from the core processing functions of DXC Assure Claims or seamlessly add components for even greater business value. Select the deployment method that best suits your needs: in-house or DXC-managed hosting using Amazon Web Services (AWS).

## Why DXC?

DXC is the #1 provider of core insurance systems, serving over 1,900 customers, of which 80 percent are in the Fortune Global 500. DXC brings 40+ years of industry domain knowledge and experience in enabling customers to modernize their technology estate and simultaneously build new digital capability — the dual agenda.

## Capabilities

DXC Assure Claims provides a comprehensive system to streamline your entire claims environment, including:

- First notice of loss
- Coverage verification
- Claims handling and adjuster notes
- Bodily injury evaluation
- Fraud detection and prevention
- Litigation management
- Vendor management
- Digital claims services
- Medicare reporting
- Negotiation and settlement
- Digital payment options

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## About DXC Technology

DXC Technology (NYSE: DXC) helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services across the Enterprise Technology Stack to drive new levels of performance, competitiveness, and customer experience. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](http://DXC.com).